



Pet Policy

Dear Guest,

We are delighted to welcome you and your pet at Madhubhan Resort and Spa.

Whilst at the resort, to ensure a comfortable stay for you and fellow guests, we request you to observe the following guidelines.

- Guest bringing in a pet with them should fill in the Pet Information Form while reserving their room and ensure only the pet mentioned in the form is being brought in for check-in
- Only one pet is allowed per room.
- Only Dogs and Cats and small birds are allowed as pets in the resort.
- Pet's must weigh less than 88pounds / 40kgs.
- Following Breeds of pets are not allowed in the resort - American Bulldog, American Pit bull terriers, Dogo Argentino, Rottweiler, Boerboel, Presa Canario, Neapolitan Mastiff, Wolfdog, Cane Corso, Bandog and Fila Brasileiro
- Pets must comply with local legislation requirements.
- Pet must be fully house trained and appropriately restrained by the guest at all times.
- Pet must be kept on a controlled leash when in the resort or on resort property / public areas, unless in the guest's room.
- Verification that vaccinations are complete and up-to-date is required. Please carry the official vaccination card of the pet.
- Health certificate, no more than week old, from a qualified vet is required for a pet to check-in the resort.
- Pet left unattended in the guest room when the guest leaves the hotel premises must be secured in a proper pet crate or carrier.
- Pets are allowed and must only be walked on the designated pet area(s) of the resort:
Zamkudi Garden, Pet designated area behind Zamkudi, Pathway leading to and coming from the main gate. These areas have a marking for identification
- Guests are responsible for cleaning up after the pet on hotel grounds and properly disposing of the waste in the outside dumpster or as otherwise designated.
- Guest must display a 'Pet Hanger' outside their room.
- Pet owners are not allowed to leave their Pets unrestrained and unattended in the room.

- Guests must contact the housekeeping department to arrange a convenient time for servicing their room.
- Guest must be present in the room and the pet must be restrained when resort staff is present in the room.
- Any disturbances such as barking must be curtailed to ensure other guests are not inconvenienced. In the event if disturbances happen due to the pet being unruly or loud, you may be charged extra in case other guest need to be compensated.
- In case of unruly pet's, management reserves the right to ask the pet owners to check out.
- Resort's management reserves the rights of admission.
- Guests are responsible for all property damage (including and not limited to rooms) and/or personal injuries to other guest and resort staff resulting from their pet. The hotel reserves the right to charge the guest's account commensurate to the cost of any damages.

We Thank you for your cooperation in this regard.

Madhubhan Resort and Spa Management.
